



FIRST STEPS ON SKI

swogarden

Thank you for taking the time to prepare your child for the first steps on snow.

You are in the mountains, so it is important for your child to have the right equipment, with warm clothes, depending on snow conditions and the weather.

Sunglasses and sunscreen, helmet, gloves and dry ski boots.

Don't forget to take your child to the toilets before coming to the snowgarden.

Step 1 - Entering the snowgarden

Thank you for taking with you the personal card that you received at the office.

On your way, explain to your child why he/she is going to the snowgarden and how long s/he is going to stay.

Describe the child's **daily schedule** and yours.

Give your child relevant information about the time : how long the lesson will last, at what time you'll come back to pick her/him up,.... .

Step 2 - Upon your arrival, welcome area

The instructor in charge of the snowgarden will welcome you.

Introduce your child to the instructor in charge to whom s/he can approach during the lesson if needed.

Give the instructor in charge **all the important information regarding your child**, so that we can meet his / her needs.

Step 3 - Before leaving the snowgarden

Tell your child at what time you are going to pick him/her up and check that he/she has understood all information before you leave.

Don't leave "unnoticed", always say goodbye to your child.

Step 4 - The lesson begins

To avoid confusion, please leave the snowgarden and the surroundings as soon as you have said «goodbye» and **only come back when it's time to pick up the child** (be on time).

If your child reacts strongly to the separation, if he/she cannot enter the games or the learning process, **the supervisor will contact you by mobile phone, please remain reachable during the whole duration of your child's course.**

Step 5 - End of the lesson

You have to inform the instructor in charge **when you leave the snowgarden with your child.**

Thank you for your understanding and your cooperation. We are looking forward to welcoming your child to our snowgarden.