

# FIRST STEPS ON SKI snowgarden

**Thank you for taking the time to prepare your child for the first steps on snow.**

You are in the mountains, so it is important for your child to have the right equipment, with warm clothes, depending on snow conditions and the weather.

*Sunglasses and sunscreen, helmet, gloves and dry ski boots.*

**Don't forget to take your child to the toilets before coming to the snowgarden.**

## Step 1 - Entering the snowgarden

Thank you for taking with you the personal card that you received at the office.

**On your way**, explain to your child why he/she is going to the snowgarden and how long s/he is going to stay.

Describe the child's **daily schedule** and yours.

**Give your child relevant information about the time** : how long the lesson will last, at what time you'll come back to pick her/him up,...

## Step 2 - Upon your arrival, welcome area

The instructor in charge of the snowgarden will welcome you.

**Introduce your child to the instructor in charge** to whom s/he can approach during the lesson if needed.

Give the instructor in charge **all the important information regarding your child**, so that we can meet his / her needs.

## Step 3 - Before leaving the snowgarden

Tell your child at what time you are going to pick him/her up and check that he/she has understood all information before you leave.

**Don't leave "unnoticed", always say goodbye to your child.**

## Step 4 - The lesson begins

To avoid confusion, please leave the snowgarden and the surroundings as soon as you have said « goodbye » and **only come back when it's time to pick up the child** (be on time).

If your child reacts strongly to the separation, if he/she cannot enter the games or the learning process, **the supervisor will contact you by mobile phone, please remain reachable during the whole duration of your child's course.**

## Step 5 - End of the lesson

You have to inform the instructor in charge **when you leave the snowgarden with your child.**

Thank you for your understanding and your cooperation. We are looking forward to welcoming your child to our snowgarden.